

Jamieson Community Center Senior Nutrition Program
CLIENT SATISFACTION SURVEY: HOME DELIVERED MEALS

Your thoughts matter! We value your ideas and will use them better serve people 60 and older.

1. Overall , are you satisfied with our meal service?	76	YES	3	NO
2. Overall , are you satisfied with the quality of our meals?	75	YES	3	NO
3. Overall , are you satisfied with variety in the menu?	74	YES	2	NO
4. Are the meals warm and ready to eat?	73	YES	1	NO
5. Does your meal arrive around the same time?	77	YES	2	NO
6. Do you order the potato bar option if you don't like what is on the menu?	37	YES	39	NO
7. Do you receive freezer meals?	33	YES	42	NO
If yes , please answer the questions below.				
Are you satisfied with the quality?	32	YES	1	NO
Are directions for heating the freezer meal clear?	32	YES	1	NO
8. Are our drivers courteous and respectful?	78	YES	0	NO
9. Do our meals increase your independence?	72	YES	2	NO
10. Is your daily nutrition improved because of the program?	73	YES	1	NO
11. Are you a veteran?	14	YES	64	NO
12. Is any member of your immediate family a veteran?	24	YES	53	NO
13. Have you received Shelf Stable Meals in the last 6 months? If not, let your driver know.	55	YES	19	NO